

## **Self-Exclusion Form**

By completing this form, you are providing The Hospice Lottery Partnership with consent to:

- 1. Retain your records for a period of time in line with UK GDPR and The Data Protection Act 2018 and HMRC requirements.
- 2. Share you details with partner charities to ensure that you are removed from all marketing data files relating to gambling products.
- 3. Provide partner charity shop retailers with relevant personal details and your photographic identification.

These software programs may be useful in blocking access to gambling sites from your browser: <u>BetFilter</u> and <u>Gamblock</u>.

## **Consequences of Self-Exclusion:**

The initial self-exclusion period offered six months.

We will check your point of sale to determine whether you were signed up to the lottery via remote or non-remote methods. This is to establish the following rules pursuant to timings:

- 1. Face-to-face and postal sales (non-remote):
  - a. Any self-excluding individual may, on request, be extended for one or more further periods of at least six months each.
  - b. At the end of the extended period chosen by the customer, the self-exclusion remains in place for a further 6 months, unless the customer takes positive action in order to gamble again.
- 2. Non-face-to-face and postal sales (remote):
  - a. Any self-excluding individual may, on request, be extended for one or more further periods of at least six months each, with the option of selecting a self-exclusion period of up to at least five years.
  - b. At the end of the period chosen by the customer, self-exclusion remains in place, for a minimum of seven years, unless the individual takes positive action to gamble again.

Where you choose not to renew the self-exclusion and make a positive request to begin gambling again during the six-month or seven-year period (following the end of your initial self-exclusion), you will be given one day to cool off before being allowed access to the lottery. The positive request/contact must be made via telephone or in person.

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For more information, please refer to our Self-Exclusion Policy and Procedure which can be found on the homepage of our website.

Name

Address

Postcode

Telephone

Email

Account/S Number

Exclude from (initial date) (min of 6 to 12 months)

Extended Period (chosen by customer) (min of 6 months up to 5 years)

## Please complete this form and return with photographic identification to:

Via email:

**Signature** 

info@hospicelotterypartnership.or.uk

Or via post: Free Post RRAJ-HRAX-YYXY The Hospice Lottery Partnership Honors Building 72-80 Akeman St Tring, HP23 6AF

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